

# Hand puppet as input device for 3D virtual chatroom

explore nonverbal signals in computer mediated communication

Li Xin, 3D user interface, MediaLab, 2007

## Brief introduction:

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- A tool for social emotional communication in CMC(computer mediated environment)
- Explore the expressiveness of nonverbal signals in CMC
- A tool extends physical social play to virtual social play
- An experimental interface design, seeking the role of interface in virtual social interaction and behavior

# Research Questions:

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- Which kind of nonverbal signals are essential to human communication?
- How to intuitively express human gesture, emotions and other non-verbal expression in CMC?
  - What kind of input system would improve nonverbal expression in CMC?
  - How to represent expression and behavior on screen?

Background study: theory and benchmarking

# Non-verbal signals in Face to face communication:

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- **Kinesis:** bodily movements, gestures, facial expressions, posture, gaze
- **Vocalics or paralanguage:** pitch, loudness, tempo, pauses, and inflection
- **Physical appearance:** clothing, hairstyle, cosmetics, fragrances, adornments
- **Haptics:** use of touch, including frequency, intensity, and type of contact
- **Proxemics:** use of interpersonal distance and spacing relationships
- **Chronemics:** use of time as message system, punctuality, lead time, etc.
- **Artifacts:** manipulable objects and environmental features that may convey messages

# Computer-Mediated Communication:

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- Some non-verbal signals are **relatively easier** to simulate in CMC.

**Vocalics** (e.g. skype voice conversation)

**Appearance & Artifacts** : Limited to virtual appearance and virtual artifacts (e.g. 3d graphical chat room)

**Kinesis**: motion tracking (body tracking, eyetracking, gesture input), simplified representation of facial expression (Smiley / emoticons)

- Others non-verbal signals are **difficult** to simulate in CMC

**Haptics**

**Proxemics**

# Inspiration:

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## ■ Skype emoticon:



## ■ Smiley:

:-) :-D :-(-

## ■ One way of express a thinking pause

Mmmmmmmmmmmmm...

## Inspiration:

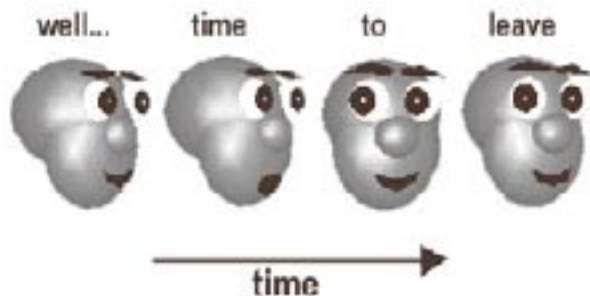
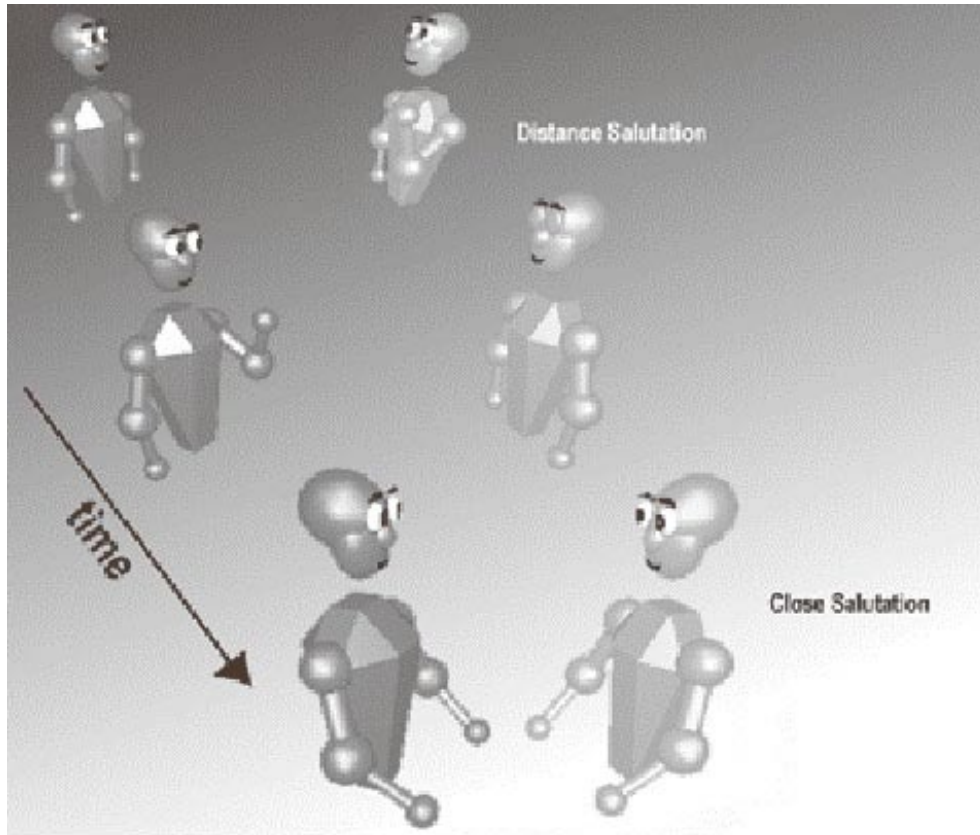
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**Second life:** missing the point

How I can control the behavior of my avatar is far more interesting to me than how I can dress my avatar

# Inspiration:



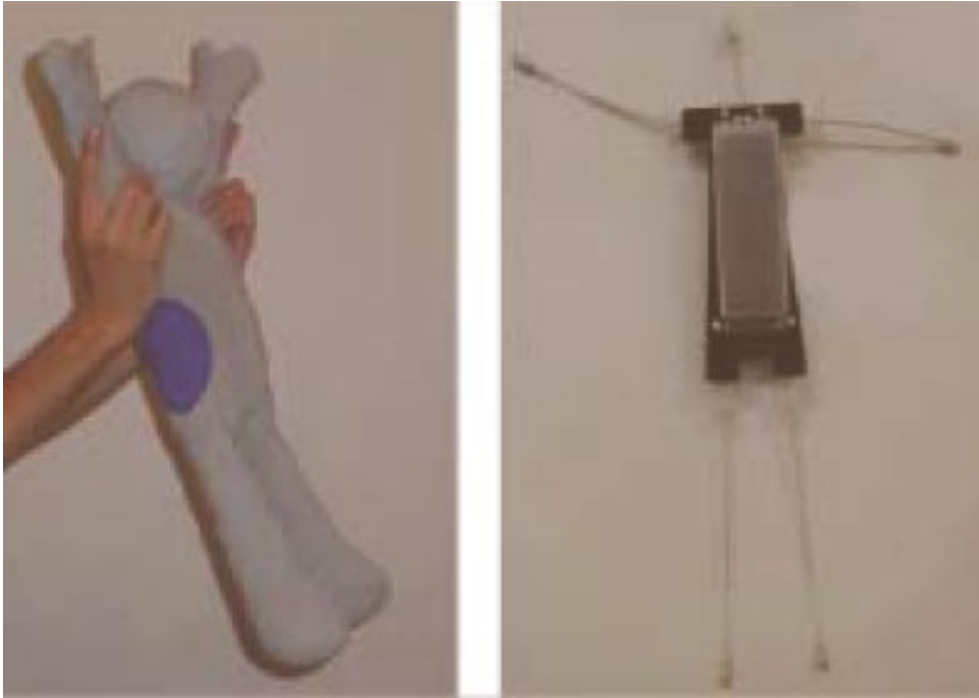
## BodyChat:

A system that allows users to communicate via text while their avatar is automatically animated according to the context of the conversation

the avatars automatically animate attention, salutations, turn taking, back-channel feedback and facial expression, as well as simple body functions such as the blinking of the eyes.

## Inspiration:

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## SenToy:

SenToy is a doll with sensors in the arms, legs and body, allowing the user to influence the emotions of her character in the game.

# Inspiration:

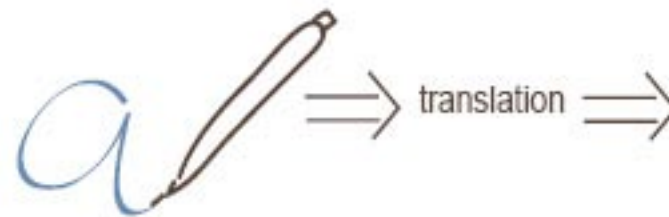
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## Cursive:

A pen gesture interface for controlling virtual avatar's gesture

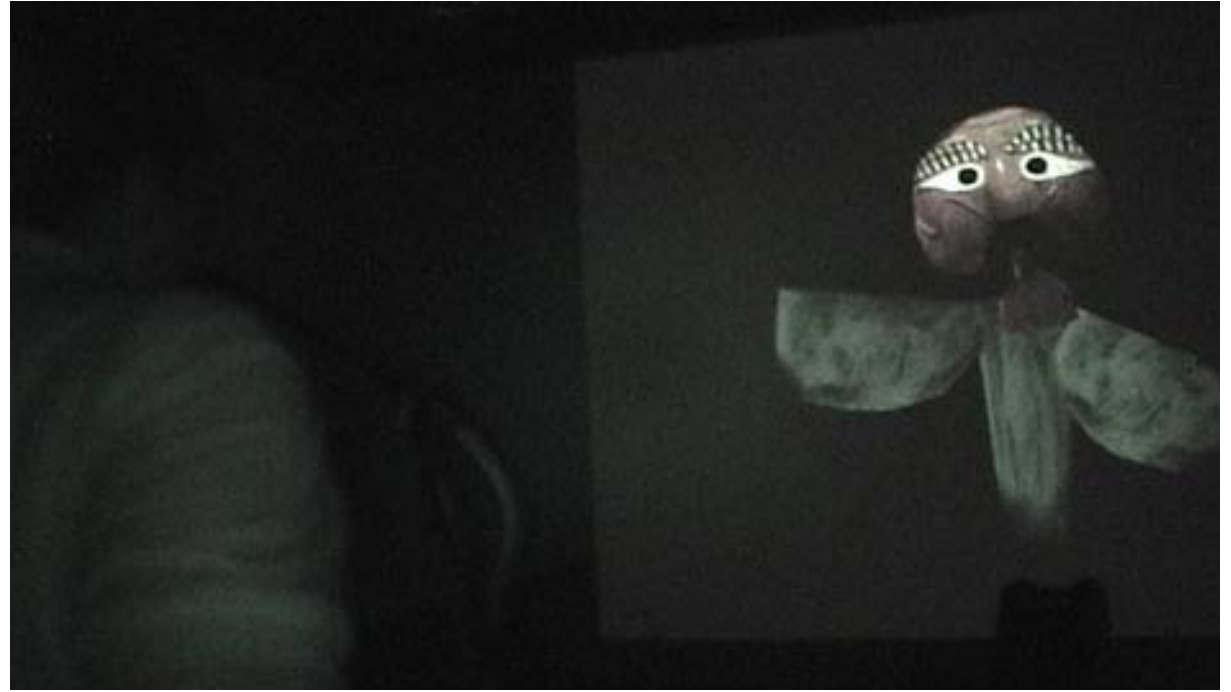
handwriting characteristics---the speed and size of writing---are mapped to expressive qualities of the avatar gesture movement..



## Inspiration:

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### Yong-Shin-Gud (“Calling-Dragon-Spirit”)



n interactive 3D-animation installation that has a virtual puppet mimicking the interactor’s voice and gestures

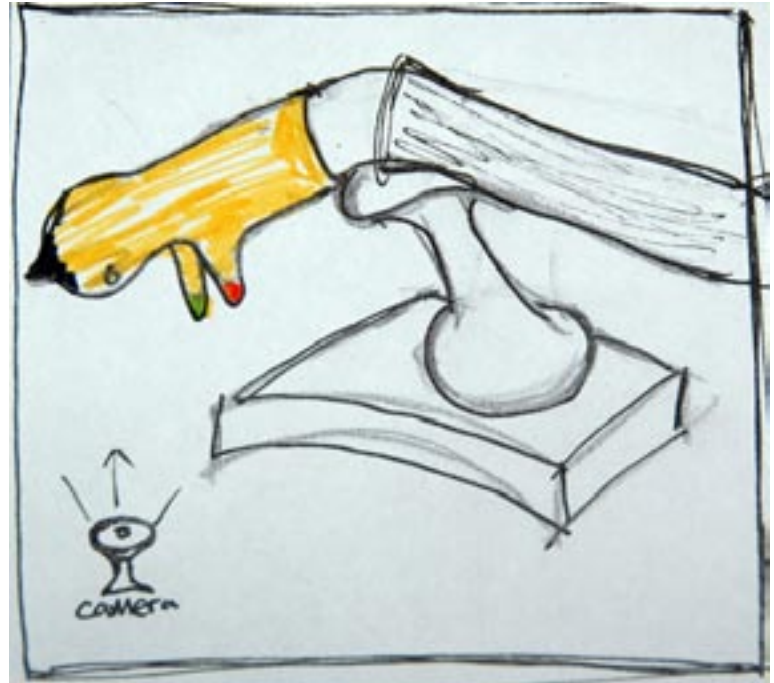
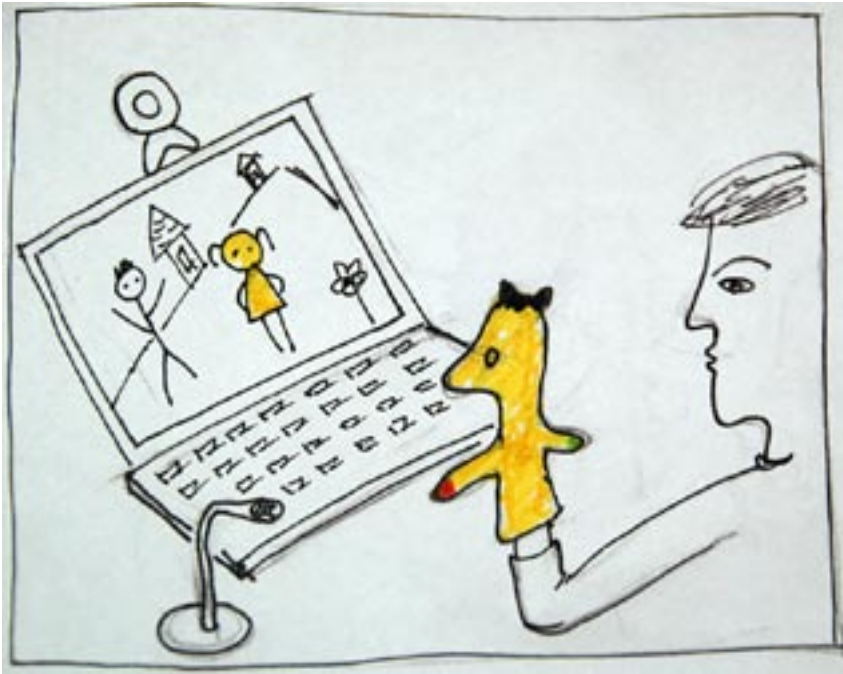
## Problems:

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Most of current avatar-based virtual world, especially chat rooms are:

- dependent on **mouse and keyboard** to interact with avatar.
- using **automated generated animation** for avatar movements and expressions
- heavily dependent on **text information**.

Design: concept and sketches



## Early user study:

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The goal of the user study was to observe how people play with a hand puppet

- Observe how people interact with a puppet in a short conversation.
- Ask people using puppet to express a specific emotion

## My approach regarding to input system:

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### physical hand puppet as the main input device:

- Control large movement of the avatar by directly manipulating the physical puppet
- Automatically animating facial expression and other small movement according to context and user preferences
- Using voices input

# My approach regarding to input system:

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## Why puppet:

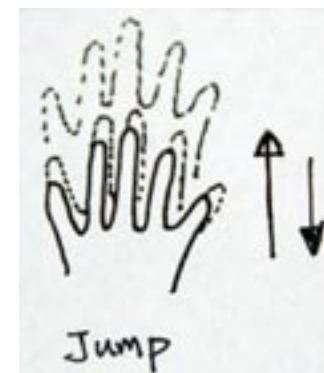
- Puppets are expressive and fun to play!
- Many common functions share by physical puppets and virtual avatar
- The feeling of direct manipulation

## My approach regarding to input system:

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Controlling large movements of the avatar by directly manipulating the puppete:

- Leave space for users to freely improvise
- give user direct feedback of avatar control



## My approach regarding to input system:

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Generated animation for small gestures and facial expressions:

- According to contexts:

  - Conversational Phenomena

  - what kind of large movements the avatar is making currently

  - Avatar position and face direction in virtual world

- According to puppet training by users

# My approach regarding to input system:

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## Voices input:

- Nonverbal sound could **clarifies** the user's intention of the meaning certain gesture
  - Similar movements has different meanings according to contexts and personalities
  - Nonverbal sound, such as whistle, giggle and sigh indicate users moods
- Replace text typing conversation with voice conversation
- Voice modulation
  - Anonymosness

## My approach regarding to output system:

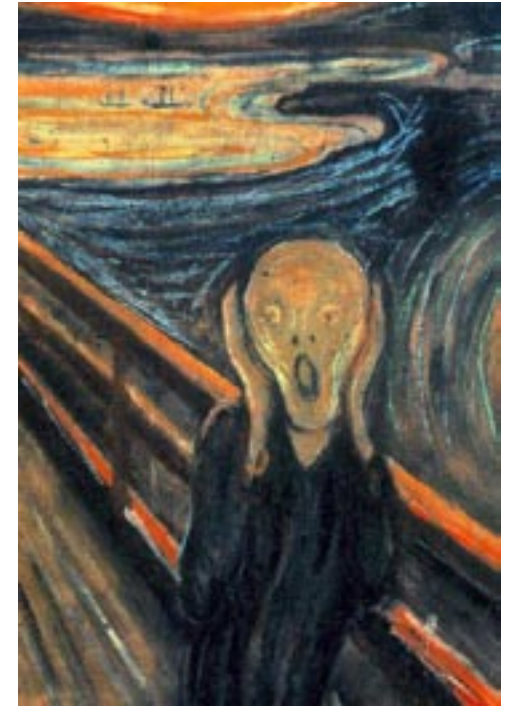
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### Focus on representation:

- Does the representation meets the intension of message sender?
- Does the representation understandable by message reciever?

# My approach regarding to output system:

focus on expressiveness:



## Regarding to User testing:

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### Testing with multi-user situation:

- How is the flow of conversation? (statistics, observations)
- How users interpret the mediated conversation?(observation, interview)
- What kind of impression users form about each other?(observation, interview)

## Conclusion:

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### **The affordances and constrains of the interface have large influence of how people communicate in CMC**

- The puppet input device allows different channels of **nonverbal expression**, which could form different types of conversations compare to text-based interface.
- The affordance of nonverbal signals would aid emotional communication, encourage users to be more expressive
- The playful puppet and direct feeling of manipulating avatar invites users to play, to explore.

## Conclusion:

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**The puppet interface clearly separate social conversational mode to working mode in CMC.**

- It engages users to be more involved in a conversation, encourages users to **explore** the virtual world they inhabit and people who coexist in this world

# Conclusion:

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## **Problematic issues:**

- The generated animation for facial expression and other small movement of avatar might not match users intension in some situations
- Although the system uses voice modulation, voice might be still revealing too much users personal background.